

Booking Confirmation on IRCTC, Train: 12020, 20-Dec-2021, CC, RNC - HWH

From: ticketadmin@irctc.co.in

To: praveenkr6664@yahoo.com

Date: December 19, 2021, 03:57 PM GMT+5:30

This is a system generated mail. Please do not reply to this email ID. (1) Call our 24-hour Customer Care (2) Email Us at care@irctc.co.in

ई-दाखिल से उपभोक्ता आयोग में शिकायत करना हुआ और आसान

अब आप अपने घर बैठे <https://edaakhil.nic.in/edaakhil/> पर जाकर उपभोक्ता आयोग में अपनी शिकायत दर्ज कर सकते हैं

उपभोक्ता मामले विभाग
भारत सरकार
www.consumeraffairs.gov.in

राष्ट्रीय उपभोक्ता हेलपलाइन
14404 या 1800-11-4000
(दोनों नंबर टोल फ्री हैं)

Ticket Confirmation

Dear kumar praveen(User Id: monak6),

Congratulations! Thank you for using IRCTC's online rail reservation facility. Your booking details are indicated below.

PNR No. :	6823563926	Train No. / Name :	12020 / RNC HWH SPL	Quota :	GENERAL
Transaction ID :	100003104571874	Date & Time of Booking :	19-Dec-2021 13:56:23 HRS	Class :	CHAIR CAR (CC)
From :	RANCHI (RNC)	Date of Journey :	20-Dec-2021	To :	HOWRAH JN (HWH)
Boarding At :	DHANBAD (DHN)	Date Of Boarding :	20-Dec-2021	Scheduled Departure* :	20-Dec-2021 13:45
Reservation Up to :	HOWRAH JN (HWH)	Scheduled Arrival :	20-Dec-2021 21:30	Adult: 1	Child: 0
Passenger Mobile No :	9210295414	Distance :	426KM	Insurance (No. of Psng) :	1

Passenger Details

Sl. No.	Name	Age	Gender	Status	Coach	Seat / Berth / WL No
1	PRAVEEN KUMAR	29	Male	CNF	C1	6

Fare Details (Inclusive of GST)

Ticket Fare	Convenience Fee	Travel Insurance Premium	Total Fare
Rs. 1112.00	Rs. 23.60	Rs. 0.35	Rs. 1135.95 *

* Payment Gateway charges as applicable.

IRCTC SBI Platinum credit card:

Book Free Train tickets using Reward Points on www.irctc.co.in

Apply Now

Enjoy zero payment gateway charge

Must Read

- Please take a screenshot of ERS i.e. Virtual Reservation Message (VRM) OF YOUR TICKET FROM YOUR Booked Tickets History page. You have to carry this VRM or SMS send to you along with any Govt. authorized ID Card during train journey in original. Both the SMS (or VRM) & original ID will be examined by ticket checking staff on stations/trains for verification purpose. [List of Govt. authorized ID Cards permissible for undertaking journey on reserved tickets.](#) This ticket is booked on a personal user ID and can not be sold by an agent. If bought from an agent by any individual, it is at his/her own risk. Passengers are advised not to carry inflammable/dangerous/explosive articles as part of their luggage and also to desist from smoking in the trains.

How to

- [Cancel your e-ticket/ File TDR for e-ticket](#)
- [Change boarding point on e-ticket](#)
- [Change in name on a reserved ticket](#)

- [Railway Refund Rules](#)

Customer Care

- For any further assistance, please contact us at 24*7 Hrs. Customer Support at **0755-6610661, 0755-4090600 (Language: Hindi and English)**, or mail us at care@irctc.co.in.
- Just dial 139 from your landline, mobile & CDMA phones for railway enquiries.
- For any enquiries or information regarding your transaction with IRCTC, do not provide your credit/debit card details by any means to IRCTC. All your queries can be replied on the basis of 15 digit IRCTC Transaction id/ 10 digit PNR no/ User id. IRCTC does not store the credit/ debit card information in any form during the transaction.

To book and get food delivered on your train berth, please call IRCTC Toll free No. 1323 or log in at www.ecatering.irctc.co.in

Please don't print unless extremely necessary.

Warm Regards,
Customer Care
Internet Ticketing
IRCTC