



IRCTCs e-Ticketing Service

Electronic Reservation Slip (Personal User)



1. You can travel on e-ticket sent on SMS or take a Virtual Reservation Message (VRM) along with any one of the prescribed ID in original. Please do not print the ERS unless extremely necessary. This Ticket will be valid with an ID proof in original. Please carry original identity proof. If found traveling without original ID proof, passenger will be treated as without ticket and charged as per extant Railway Rules.
2. Only confirmed/Partially confirmed E-ticket is valid for travel.
3. **Fully Waitlisted E-ticket is invalid for travel if it remains fully waitlisted after preparation of chart and the refund of the booking amount shall be credited to the account used for payment for booking of the ticket. Passengers travelling on a fully waitlisted e-ticket will be treated as Ticketless.**
4. Valid IDs to be presented during train journey by one of the passenger booked on an e-ticket :- Voter Identity Card / Passport / PAN Card / Driving License / Photo ID card issued by Central / State Govt / Public Sector Undertakings of State / Central Government, District Administrations, Municipal bodies and Panchayat Administrations which are having serial number / Student Identity Card with photograph issued by recognized School or College for their students / Nationalized Bank Passbook with photograph / Credit Cards issued by Banks with laminated photograph/Unique Identification Card "Aadhaar", m-Aadhaar, e-Aadhaar. /Passenger showing the Aadhaar/Driving Licence from the "Issued Document" section by logging into his/her DigiLocker account considered as valid proof of identity. (Documents uploaded by the user i.e. the document in "Uploaded Document" section will not be considered as a valid proof of identity).
5. Service Accounting Code (SAC) 996411: Local land transport services of passengers by railways for distance upto 150 Kms Service Accounting Code (SAC) 996416: Sightseeing transportation services by railways for Tourist Ticket Service Accounting Code (SAC) 996421: Long distance transport services of passengers through rail network by Railways for distance beyond 150 Kms
6. **While booking this ticket, you have agreed of having read the Health Protocol of Destination State of your travel. You are again advised to clearly read the Health Protocol advisory of destination state before start of your travel and follow them properly.**



| | | |
|---------------------------------|-----------------------------------------------------------------------------------------------------------------------|------------------------------------------|
| PNR No: 2655178677 | Train No. & Name: 02988 / SDAH FESTVL SPL | Quota: GENERAL (GN) |
| Transaction ID: 100002915047118 | Date & Time Of Booking: 19-Sep-2021 15:56:12 HRS | Class: THIRD AC (3A) |
| From: PARASNATH (PNME) | Date Of Journey: 21-Sep-2021 | To: SEALDAH (SDAH) |
| Boarding At: PARASNATH (PNME) | Date Of Boarding: 21-Sep-2021 | Scheduled Departure: 21-Sep-2021 10:00 * |
| Resv. Upto: SEALDAH (SDAH) | Scheduled Arrival: 21-Sep-2021 15:50 * | Adult: 1 Child: 0 |
| Passenger Mobile No: 9210295414 | | Distance: 312KM |
| Passenger Address | S/O Ram Prakash Verma , Hanuman Temple, Vill Shastrinagar Po Barganda Ps Giridih Giridih, Giridih, Jharkhand - 815301 | |
| N S | | |

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Record in public interest by
Department of Consumer Affairs
Government of India
www.consumeraffairs.nic.in

JAGO GRAHA JAG

National Consumer Helpline
14404 or 1800-11-4000
(Both the numbers are Toll Free)

@consaff @jagograhajago
 www.consumerhelpline.gov.in

FARE DETAILS :

| | | |
|-----------------------------------------|------------------|------------------------------------------------------------------|
| Ticket Fare ** | ₹ 1098.0 | Rupees One Thousand Ninety Eight and Zero Paise |
| IRCTC Convenience Fee (Incl. of GST) # | ₹ 11.8 | Rupees Eleven and Eighty Paise |
| Travel Insurance Premium (Incl. of GST) | ₹ 0.49 | Rupees Zero and Forty Nine Paise |
| Total Fare (all inclusive) | ₹ 1110.29 | Rupees One Thousand One Hundred Ten and Twenty Nine Paise |

Convenience Fee per e-ticket irrespective of number of passengers on the ticket.

PASSENGER DETAILS :

| Sl No. | Name | Age | Sex | Booking Status | Current Status |
|--------|---------------|-----|------|---------------------|---------------------|
| 1 | PRAVEEN KUMAR | 28 | Male | CNF/B2/7/SIDE LOWER | CNF/B2/7/SIDE LOWER |

Indian Railways GST Details :

Invoice Number : PS21265517867711 Address: Indian Railways New Delhi

| Supplier Information | | | Recipient Information | | | Taxable Value | CGST Rate | CGST Amount | SGST/UGST Rate | SGST/UGST Amount | IGST Rate | IGST Amount | Total |
|----------------------|-----------------|-------|-----------------------|---------|--|---------------|-----------|-------------|----------------|------------------|-----------|-------------|-------|
| SAC Code | GSTIN | GSTIN | Name | Address | | 230.0 | | | | | | | 0.00 |
| 996421 | 07AAAGM0289C1ZL | | | | | | | | | | | | |

This ticket is booked on a personal user ID. Its sale/purchase is an offence u/s 143 of the Railways Act, 1989.

Place of Supply: 0() State Code/Name of Supplier : Delhi(DL)

Ticket Printing Time: 20-Sep-2021 16:44:42 HRS

IR recovers only 57% of cost of travel on an average.

[Print ERS Without Advertisement](#)

IMPORTANT :

As the booking is done in Special Train under COVID-19. Please check Salient features available in Alerts section on IRCTC eTicketing website or [Click here](#)

1. For details, rules and terms & conditions of E-Ticketing services, please visit www.irctc.co.in.
2. Departure time and Arrival Time printed on this ERS and VRM sent through mail are liable to change. Please Check correct departure, arrival from Railway Station Enquiry, Dial 139 or SMS RAIL to 139.
3. There are amendments in certain provision of Refund Rules. Refer Amended Refund Rules w.e.f 12-Nov-2015.(details available on www.irctc.co.in under heading General Information --> Rules & Policies)
4. The accommodation booked is not transferable and is valid only if the ORIGINAL ID card prescribed is presented during the journey. The SMS/VRM/ERS along with valid id card of any one the passenger booked on ticket proof in original would be verified by TTE with the name and PNR on the chart. If the Passenger fail to produced/display SMS/VRM/ERS due to any eventuality(loss, damaged mobile/laptop etc.) but has the presc original proof of identity, a penalty of Rs.50/- per ticket as applicable to such cases will be levied. The ticket checking staff on board/off board will give excess fare ticket for the same.
5. E-ticket cancellations are permitted through www.irctc.co.in by the user.
6. PNRs having fully waitlisted status will be dropped and the names of the passengers on such tickets will not appear on the chart. They are not allowed to board the train. However the names of PARTIALLY waitlisted/confirmed and RAC ticket passenger will appear in the chart.
7. Obtain certificate from the TTE /Conductor in case of (a) PARTIALLY waitlisted e-ticket when LESS NO. OF PASSENGERS travel, (b)A.C.FAILURE, (c)TRAVEL IN LOWER CLASS. This original certificate must be se GGM (IT), IRCTC, Internet Ticketing Centre, IRCA Building, State Entry Road, New Delhi-110055 after filing TDR online within prescribed time for claiming refund.
8. In case of Partial confirmed/RAC/Wait listed ticket, TDR should be filed online within prescribed time in case NO PASSENGER is travelling for processing of refund as per Railway refund rules
9. While TDR refund requests are filed & registered on IRCTC website www.irctc.co.in, they are processed by Zonal Railways as per Railway Refund Rules.(detail available on www.irctc.co.in under heading Important Information-->Refund Cancellation Rules.
10. Confirmed ticket can be cancelled upto thirty minutes before scheduled departure of the train. However, no refund shall be granted on cancellation of confirmed ticket after four hours before the scheduled departure train.
11. RAC/partially confirmed Ticket can be cancelled upto thirty minutes before scheduled departure of the train. However, refund will be granted as per provisions of extant Railway Refund Rule.
12. In case, on a party e-ticket or a family e-ticket issued for travel of more than one passenger, some passengers have confirmed reservation and others are on RAC or waiting list, full refund of fare , less clerage, sha admissible for confirmed passengers also subject to the condition that the ticket shall be cancelled online or online TDR shall be filed for all the passengers upto thirty minutes before the scheduled departure of the train